## IN THE MATTER OF ARBITRATION BEFORE THE AMERICAN ARBITRATION ASSOCIATION

PETER GATHRIGHT, individually

CASE NO.:01-17-0003-9979

## Claimant

VS.

INTERIM AWARD.

CHEESECAKE FACTORY INC., a Delaware corporation; CHEESECAKE FACTORY RESTURANT, INC. a California corporation; and DOES 1-50.

Respondent

This case came on for Hearing on April 9, 2018 in the offices of Kramm Reporting located at 401 A Street, San Diego California and continued to April 16, 2018. The Claimant appeared by and through Tyler Belong and Jeffrey Hogue from the Law Firm of Hogue and Belong and the Respondent appeared by and through Aaron Buckley and Meredith Grant from the Law Firm of Paul, Plevin, Sullivan & Connaughton, LLP.

Upon the conclusion of the taking of evidence the proceedings were continued to permit the Arbitrator the opportunity to review each of the admitted exhibits, pertinent portions of the transcripts of testimony and the final briefs to be filed by the parties.

Proceedings were resumed on May 11, 2018 in the offices of Kramm Court Reporting and final arguments by the parties were presented.

The Arbitrator reviewed the Briefs of the Parties, the Exhibits admitted pursuant to ruling or stipulation, pertinent portions of the Transcript of the testimony and the arguments of the parties.

Preliminarily arguments were heard on the Respondent's motion for Summary Adjudication of

Claimant's prayer seeking Punitive Damages and the Claimant's Motion for Reconsideration of the Summary Adjudication of its cause of action for Retaliation. Both Motions were denied. The Claimant failed to prove by clear and convincing evidence that the conduct in support of the prayer for Punitive Damages rose to the level of malicious, oppressive or fraudulent; and the Ruling underlying the Motion for Reconsideration was affirmed.

Counsel then proceeded to argue the merits of the remaining causes of action to wit: Hostile Work Environment; Sexual Harassment; Disparate Treatment; Failure to Prevent Discrimination; Constructive Discharge in Violation of Public Policy and Negligent Infliction of Emotional Distress.

The evidence compels the conclusion that the Claimant has met his burden of proving he was subjected to a hostile work environment as a result of extreme and pervasive sexual harassment which also was the driving force behind the further finding that the Claimant was constructively terminated.

In December of 2013 the Claimant, at the time a 47 year old married man, with a family consisting of three children between the ages of six and twelve was hired as a Kitchen Manager in a restaurant (the Restaurant) owned by Respondent. Upon completing an eight to ten week training course he commenced his employment where he was introduced to an atmosphere rife with sexual conduct, both verbal and physical, occurring throughout the workday. It is apparent that the highly successful Respondent's restaurant operations are exceptionally well organized and in the kitchen require a virtual assembly line approach to the taking of and filling food orders from the restaurant. As a consequence of this work atmosphere it is not surprising that the co-workers indulged in what to each other may be characterized as welcome banter however to a newcomer could be considered unwelcome and sufficiently offensive to create a hostile work atmosphere as it did to the Claimant herein.

While the banter between the employees continued the Claimant, characterized by Dr. Carroll, a psychiatric expert retained by the Respondent, as a shy and introverted man, soon became the target

of the conduct. Sharing of sexual exploits became common, suggesting outrageous contests such as semen tasting in which he would be expected to participate and physical touching including simulated anal sex were increasing in frequency. The comments were diffuse in their subjects however the sexual theme was dominant and offensive. In the words of the Claimant he soon began to feel his "manhood "threatened. While this sexually dominated harassment continued the lack of respect soon turned to emasculating derision in the form of confrontations including challenging his competence and directing him to perform tasks beneath his position, ultimately driving the Claimant to determine "he couldn't take it anymore" and causing him to resign.

The critical element necessary to prove a hostile work atmosphere is that the harassment was because of the Claimant's sex. This less than definitive phrase has understandably been the subject of much litigation. The most revealing treatment of this language may be found in the cases of Singleton v. United States Gypsum Co. (2006), 140 Cal. App.4<sup>th</sup> 1547 and Taylor v. Nabors Drilling USA, LP (2014) 222Cal.App.4<sup>th</sup> 1228. The significant language defining the meaning of this phrase included using sex "as a weapon to create a hostile work environment" and to "target (the subject's) heterosexual identity." Such was the case here.

The Claimant also contends that he was the subject of disparate treatment the elements of which appear to be incorporated in the finding of a hostile work atmosphere based upon sexual harassment. In any event the evidence supports an independent finding of this FEHA violation as well. Additionally the Claimant alleges that the Respondent failed to take all reasonable steps necessary to prevent the harassment, a claim which although unnecessary to provide the Claimant relief is supported by the evidence. The failure to adequately follow up on the complaint registered by the Claimant in June of 2014 standing alone supports this finding however it is buttressed by the finding of the Arbitrator that the conduct in question was one of long standing and necessarily came to the attention of not only the departmental managers but the general manager, Gary Cottrell, the

combination of which is sufficient to impute an awareness to the Respondent. It is unnecessary because of the finding that the harassment was conducted by Stephen Scott as well as Juan Ponte both supervisors of the Respondent, thereby rendering the Respondent liable for their conduct. In making this finding the Arbitrator specifically rejects the testimony of outright denial by each of these individuals as patently incredible.

As a result of these violations of the Federal Employment and Housing Act (FEHA) the Claimant seeks non-economic damages (emotional distress) and economic damages (loss of income).

The Respondent challenges the claim for emotional distress on a variety of grounds however the Taylor case supra dispenses with the basis for Respondent's position holding: "Proof of the elements of the tort of intentional infliction of emotional distress, including the severity of the distress (although established in this matter) is not a prerequisite for the recovery of compensatory damages (under the FEHA) for mental anguish." Testimony of two co-workers as well as the Claimant's family members more than support a finding that the Claimant's experience at the Respondent's restaurant caused him to suffer extreme emotional distress. The co-workers testified that they had, on separate occasions, observed the Claimant crying, apparently in response to the work atmosphere and the Claimants wife testified that it was in the Spring after he had been hired, a matter of 6 months, that the Claimant started to withdraw and "just stopped being a father and a husband". "He was like a zombie". She described a man whose mood went from exhilarated to depressed. Exhilarated because of the opportunity which the employment with the Respondent could mean to the Claimant and his family and depressed because of what it became. She testified that prior to his employment with the Respondent he participated in family events, was a good companion to his children as well as to her. This testimony was corroborated by the Claimant's son as well.

The parties elected to retain experts to assist in the evaluation of this claim. Predictably their opinions are in conflict. The Claimant's expert, Dr. Dellaverson, opined that that the Claimant suffers

from a major depression and extreme anxiety arising from his experience at the Restaurant and Dr. Carroll, the Respondent's expert, found that the Claimant did experience a temporary period of emotional distress subsequent to the termination of his employment at the Restaurant and that he is not now nor has he ever suffered from major depression arising from his experience at the Restaurant

The issue of the damages suffered by the Claimant rises and falls on the determination of the extent and duration of this emotional distress condition which in turn requires an evaluation of the qualifications of the respective experts with such opposing views, as well as an analysis of the basis for the opinions expressed.

Dr. Dellaverson identified herself as a Licensed Clinical Social Worker which she explained authorizes her to conduct psychological evaluations and treat Claimant. The examination was described by the witness as consisting of "intake, presenting complaint, past history, mental status examination, diagnosis, recommendations and conclusions" all of which were accomplished in and limited to a personal interview with the Claimant conducted in March 2018, weeks before the Hearing in this matter. It was this interview that Dr. Dellaverson relied upon exclusively in forming her opinions.

Dr. Carroll is a Board Certified general and forensic psychiatrist. In preparation for his examination of the Claimant he reviewed medical records, deposition transcripts of the Claimant's wife, his teenage son Ethan and the testimony of Dr. Dellaverson. Dr. Carroll also required the Claimant to take a test known as the Minnesota Multi-Phasic Personal Inventory (MMPI). He explained that it is a psychological test consisting of 567 True or False questions that has been in use for more than 50 years and is designed to permit the examiner to detect mental health conditions including depression.

This comparison requires the acceptance of Dr. Carroll opinions. They include that the Claimant, as a result of his work experience at the Restaurant, suffered an Adjustment Disorder which

caused emotional distress "for a good, I would say, at least three months, perhaps a little bit longer". He specifically denied that the Claimant suffers from a major depression and attributes any anxiety he may continue to experience to the litigation in which he is now involved. He declined to identify the cause of this disorder acknowledging that there were two possibilities one of which he characterized as being subjected to "extreme levels of sexual type of harassment" and the other, attributed to Juan Ponte, presumably from a review of deposition testimony, was that he had difficulty doing his job. Dr. Carroll candidly acknowledge that "I don't know specifically which one caused this".

A stated above it is the finding of the Arbitrator that the emotional distress condition was the product of a hostile work atmosphere caused by sexual harassment. While it is difficult to determine the extent and duration of the resulting condition it is clear that both experts recognized the existence of a mental health condition resulting in a significant impact on the Claimant and his family life.

Neither expert addressed the existence and effect of this condition on the Claimant while still employed, damages to which he is clearly entitled as the conduct complained of far exceeded the parameters of the bargained for work atmosphere. Light v. Department of Parks & Recreation (2017) 14 Cal. App. 4th 75. The entirely credible Claimant's wife specifically recalled that the condition manifested itself in the Spring of 2014 some 6 months, after commencing his employment and in excess of one year prior to his termination. Taken in combination with the post termination period requires a finding that the Claimant is entitled to recover the sum \$100,000 for the non-economic loss he suffered.

While the evidence in support of the award for non-economic damages is compelling the same cannot be said for the claim of economic loss. The Claimant contends he was unable to gain or hold employment post termination because he continued to suffer from the effects of his experience at the Restaurant. Interestingly, Dr. Dellaverson testified it was apparent the thought that he was disabled had not occurred to the Claimant prior to her suggestion during the examination of him weeks before

the Hearing. The Claimant acknowledged having been hired at two comparable food service locations where he was employed for a period of months prior to being terminated. The Claimant further testified that the stated reason for each of these terminations was "poor performance". The combination of this testimony and Dr. Carroll's opinions compel the conclusion that the Claimant did not meet his burden of proving economic damages beyond his immediate post termination loss of \$1,800 incurred prior to his resumption of comparable employment.

Accordingly the Claimant is entitled to the following award:

- Respondent, Cheesecake Factory Inc. et.al. shall pay to Claimant Peter Gathright the sum of \$101,800 within 30 days from the issuance of this award.
- 2. Any application for an award for attorneys fees shall be subject to the following briefing schedule:
  - a. Application on or before June 20, 2018
  - b. Opposition on or before July 27,2018
  - Reply on or before August 17, 2018

Dated: June 6, 2018

Hon. Thomas P. Nugent